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| --- | --- | --- |
| Entity | Status (statecode) | Associated Status Reason (statuscode) |
| Account (account) | 0 Active | 1 Active |
| 1 Inactive | 2 Inactive |
| Activity (activitypointer) | 0 Open | 1 Open |
| 1 Completed | 2 Completed |
| 2 Canceled | 3 Canceled |
| 3 Scheduled | 4 Scheduled |
| Appointment (appointment) | 0 Open | 1 Free |
| 2 Tentative |
| 1 Completed | 3 Completed |
| 2 Canceled | 4 Canceled |
| 3 Scheduled | 5 Busy |
| 6 Out of Office |
| Article (kbarticle) | 1 Draft | 1 Draft |
| 2 Unapproved | 2 Unapproved |
| 3 Published | 3 Published |
| Campaign (campaign) | 0 Active | 0 Proposed |
| 1 Ready To Launch |
| 2 Launched |
| 3 Completed |
| 4 Canceled |
| 5 Suspended |
| Campaign Activity (campaignactivity) | 0 Open | 0 In Progress |
| 1 Proposed |
| 4 Pending |
| 5 System Aborted |
| 6 Completed |
| 1 Closed | 2 Closed |
| 2 Canceled | 3 Canceled |
| Campaign Response (campaignresponse) | 0 Open | 1 Open |
| 1 Closed | 2 Closed |
| 2 Canceled | 3 Canceled |
| Case (incident) | 0 Active | 1 In Progress |
| 2 On Hold |
| 3 Waiting for Details |
| 4 Researching |
| 1 Resolved | 5 Problem Solved |
| 2 Canceled | 6 Canceled |
| Case Resolution (incidentresolution, notcustomizable) | 0 Open | 1 Open |
| 1 Completed | 2 Closed |
| 2 Canceled | 3 Canceled |
| Contact (contact) | 0 Active | 1 Active |
| 1 Inactive | 2 Inactive |
| Contract (contract) | 0 Draft | 1 Draft |
| 1 Invoiced | 2 Invoiced |
| 2 Active | 3 Active |
| 3 On Hold | 4 On Hold |
| 4 Canceled | 5 Canceled |
| 5 Expired | 6 Expired |
| Contract Line (contractdetail) | 0 Existing | 1 New |
| 1 Renewed | 2 Renewed |
| 2 Canceled | 3 Canceled |
| 3 Expired | 4 Expired |
| Currency (transactioncurrency) | 0 Active | 0 Active |
| 1 Inactive | 1 Inactive |
| Discount (discounttype) | 0 Active | 100001 Active |
| 1 Inactive | 100002 Inactive |
| E-mail (email) | 0 Open | 1 Draft |
| 8 Failed |
| 1 Completed | 2 Completed |
| 3 Sent |
| 4 Received |
| 6 Pending Send |
| 7 Sending |
| 2 Canceled | 5 Canceled |
| Fax (fax) | 0 Open | 1 Open |
| 1 Completed | 2 Completed |
| 3 Sent |
| 4 Received |
| 2 Canceled | 5 Canceled |
| Invoice (invoice) | 0 Active | 1 New |
| 2 Partially Shipped |
| 4 Billed |
| 5 Booked (applies to services) |
| 6 Installed (applies to services) |
| 1 Closed (deprecated) | 3 Canceled (deprecated) |
| 7 Paid in Full (deprecated |
| 2 Paid | 100001 Complete |
| 100002 Parial |
| 3 Canceled | 100003 Canceled |
| Lead (lead) | 0 Open | 1 New |
| 2 Contacted |
| 1 Qualified | 3 Qualified |
| 2 Disqualified | 4 Lost |
| 5 Cannot Contact |
| 6 No Longer Interested |
| 7 Canceled |
| Letter (letter) | 0 Open | 1 Open |
| 2 Draft |
| 1 Completed | 3 Received |
| 4 Sent |
| 2 Canceled | 5 Canceled |
| Marketing List (list) | 0 Active | 0 Active |
| 1 Inactive | 1 Inactive |
| Opportunity (opportunity) | 0 Open | 1 In Progress |
| 2 On Hold |
| 1 Won | 3 Won |
| 2 Lost | 4 Canceled |
| 5 Out-Sold |
| Order (salesorder) | 0 Active | 1 New |
| 2 Pending |
| 1 Submitted | 3 In Progress |
| 2 Canceled | 4 No Money |
| 3 Fulfilled | 100001 Complete |
| 100002 Partial |
| 4 Invoiced | 100003 Invoiced |
| Phone Call (phonecall) | 0 Open | 1 Open |
| 1 Completed | 2 Made |
| 4 Received |
| 2 Canceled | 3 Canceled |
| Price List (pricelevel) | 0 Active | 100001 Active |
| 1 Inactive | 10002 Inactive |
| Product (product) | 0 Active | 1 Active |
| 1 Inactive | 2 Inactive |
| Quote (quote) | 0 Draft | 1 In Progress |
| 1 Active | 2 In Progress |
| 3 Open |
| 2 Won | 4 Won |
| 5 Out-Sold |
| 3 Closed | 5 Lost |
| 6 Canceled |
| 7 Revised |
| Service Activity (serviceappointment) | 0 Open | 1 Requested |
| 2 Tentative |
| 1 Closed | 8 Completed |
| 2 Canceled | 9 Canceled |
| 10 No Show |
| 3 Scheduled | 3 Pending |
| 4 Reserved |
| 6 In Progress |
| 7 Arrived |
| Task (task) | 0 Open | 2 Not Started |
| 3 In Progress |
| 4 Waiting on someone else |
| 7 Deferred |
| 1 Completed | 5 Completed |
| 2 Canceled | 6 Canceled |